Looking for an MPL partner that goes beyond the policy? Meet your Curi Broker Service Team.

Curi Broker Services and you. Working together to achieve success.

At Curi, we recognize that our brokers are essential partners in our journey. Our dedicated service model, featuring specialized teams, is designed to address your unique needs with expertise and efficiency, offering you unmatched support.

Our teams are committed to you and your success

- **Underwriting Team:** Specializes in assessing risk, determining program eligibility, and setting premiums, ensuring you and your customers receive well-informed and accurate evaluations
- **Business Development Team:** Focuses on driving growth and exploring new business opportunities to expand our partnership and drive success
- **Broker Services Team:** Dedicated to supporting policy retention and addressing all broker servicing needs, ensuring smooth and effective management of your accounts

Why have a dedicated Broker Services Team

It comes down to one word... YOU. Our team goal is to strengthen our partnership through:

- **Providing a seamless service experience** with one point of contact for all things Curi, designed to optimize business interactions
- **Offering valuable insights on** our products, services, and processes
- **Addressing and resolving concerns** swiftly and effectively
- **Actively listening** to feedback to ensure responsive and tailored support
- **Fostering long-term relationships** to ensure sustained client satisfaction

How your Broker Services Team can support you

Your dedicated and experienced team is here to assist you with a wide range of needs including, but of course not limited to:

- **Manage Renewal Process:** Oversee renewal process for accounts with premiums of $100K and above
- **Facilitate New Customer Onboarding:** Ensure smooth integration of new clients
- **Conduct Broker Education:** Offer training on Curi products, benefits, website, policy management portal, and more
- **Assist with Legacy Fund Program and Dividend inquiries:** Answer specific questions regarding customer account balances, statements, or distributions
- **General Service Inquiries:** Serve as the primary point of contact for your agency to address general inquiries and service needs for you and your team
- **Lead Process and Automation Improvements:** Enhance processes to better serve brokers and clients

Contact your Curi Representative for your Broker Service Team alignment.